

REST Professional

Looking for a property management and sales trust accounting solution to efficiently manage your residential, commercial and holiday properties?

A solution that allows you to constantly improve the service to your clients and grow your business?

Look no further than REST Professional.



REST Professional software is scalable to all business sizes with advanced features designed by property managers, book-keepers and real estate Principals. The software is upgraded constantly to keep pace with changing requirements of our customers and the industry. REST Professional gives property managers and sales staff the tools they need to provide a superior service to their clients while placing the Principal at ease in the knowledge that the trust accounting is looked after. REST Professional's ease of use and reliability is unparalleled in the marketplace, highlighted by the fact that over 2400 agencies around Australasia are using it.

Property Management Trust and Sales Trust

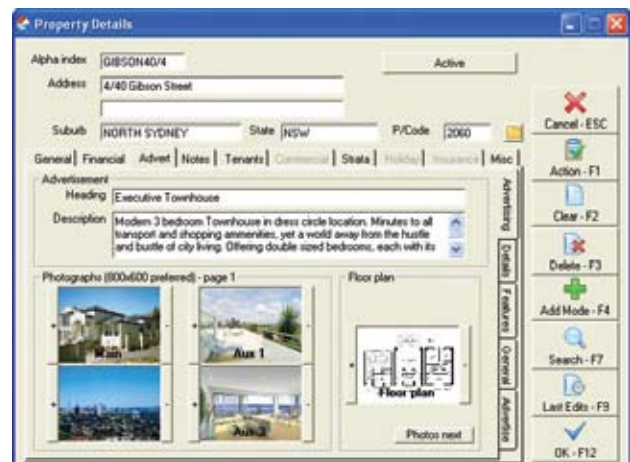
REST Professional gives you the ability to maintain a single trust account for both your property management and sales trust ledgers. You may also keep these separate should you choose to do so.

Automatically upload vacant properties to the web

How often do you find yourself continually adding property information to different web sites? Now all your vacant rental or sales properties are only a click away from being displayed on the most popular advertising web sites as well as your own.

Property photos

Produce vacancy reports and window cards complete with photos and floor plans.



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Property vacancy screen

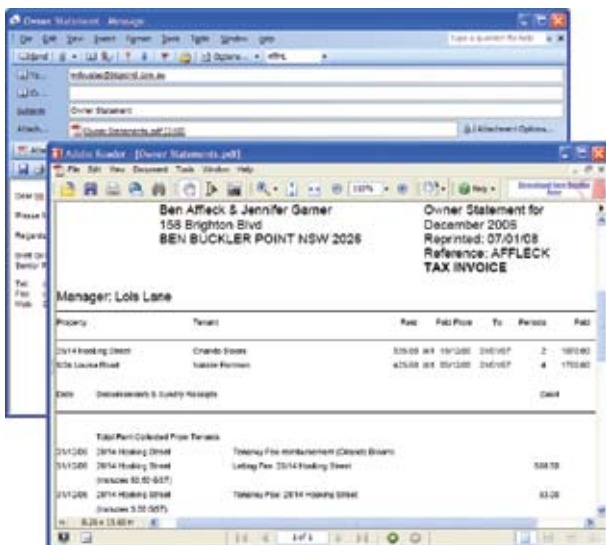
Want a snap shot of your entire vacancy list with quick access to the property details? The vacancy screen will help you list, order and filter all properties that are vacant including those under renovation or where an application has been taken. Give away your whiteboard for this clever property management tool.

Portfolio checker

With so many things to juggle everyday the portfolio checker ensures that nothing is overlooked when it comes to tasks such as arrears, inspections, lease expiries, rent reviews etc.

Electronic Owner statements

In this day and age it is important to also be able to offer customers' their statements in an electronic format. Owner statements can be emailed at any time using i-REST, you can offer your clients online access 24 hours a day to their historical and current statements while also allowing tenants access to their ledgers.



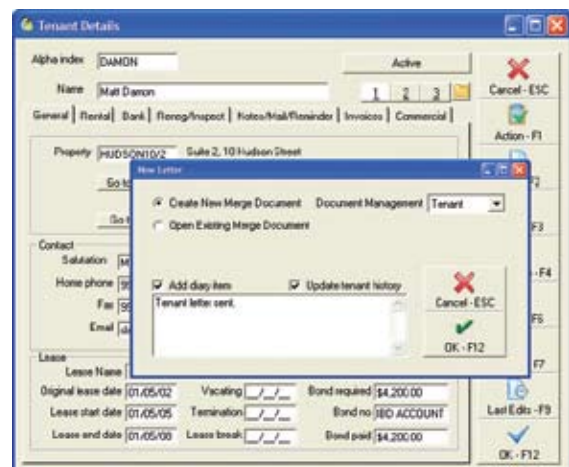
SMS text messaging

Save time and money by text messaging your owners, suppliers and tenants from within REST. Text arrears reminders to your tenant and urgent jobs to your trades people.



Integration to Word, Excel, Outlook & ADL forms

Save time with the easy to use mail merge facilities including the preview option in REST Professional. All arrears, inspection, rent increase or lease expiry, letters, emails and text messages can be distributed in minutes at the beginning of each day. In addition REST Professional data can be directly transferred into ADL forms for fast creation of standard letters if you subscribe to the ADL forms.





Document Management

The document management facility can electronically store documents/correspondence for each owner, property, tenant, sale, booking and creditor in their associated folder. Save hours every week looking for these important documents.

Automated electronic banking

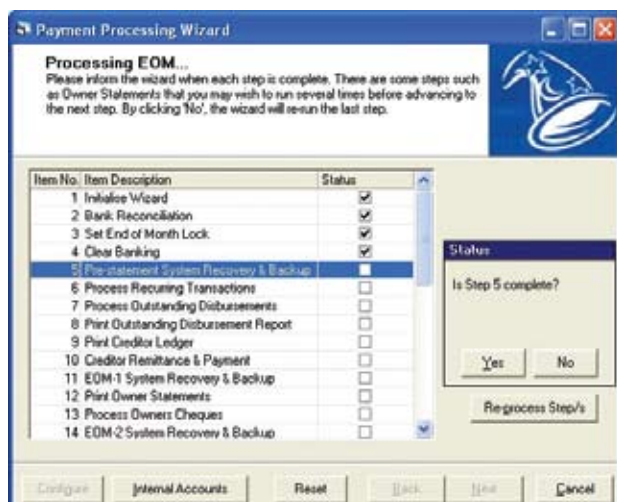
REST Professional automatically integrates with banking software allowing you to save time while paying owners, tradespeople and you, the agent. To save even more time for your staff, have them automatically receipt your tenant payments and present cheques via the REST Professional bank download process.

Tenant Refunds

Processing tenant refunds doesn't need to be time consuming. With REST Professional you can process these adjustments in a few easy steps. The process is even more efficient with the use of EFT payments direct to the bank.

End of month/mid month wizard

There is no need to worry about forgetting a step in your end or mid month runs. The wizard will guide even new users through the procedures step by step from the bank reconciliation to files update and automatically perform the required backups.



Residential Water Usage Calculator

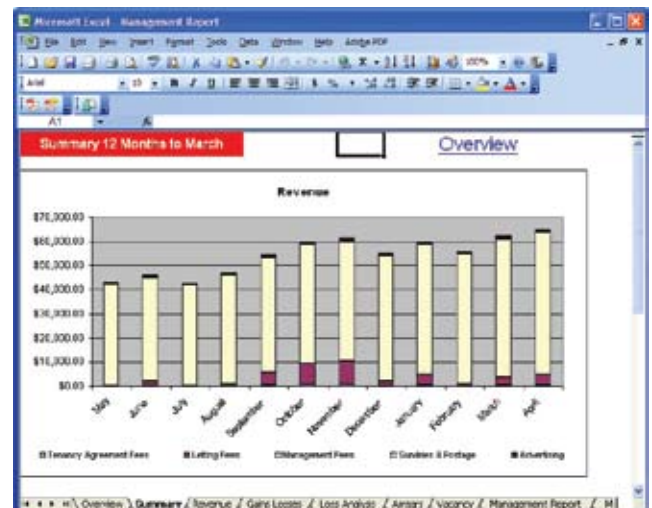
Store the last meter reading details and yearly allowance, calculate the amount owing and produce an invoice. Save time and improve processes with this clever tool.

Streamlined property maintenance

This great time saving feature allows a property manager to enter and track a maintenance job through each of the crucial steps; pending, quote requested, work order sent, completed or put on hold. At any time you can check the status of an outstanding job to push it through to completion. No job will be mishandled again.

Management reporting

Quickly and easily monitor your business key performance indicators with easy to use reporting. Create Excel graphs and charts to illustrate changes in revenue, vacancy rates, arrears and won/lost managements.



System options – flexibility, customisation

Every office is different. With over 150 system options available, REST Professional can be customized to meet all your specific needs and help you create an efficient, customer focused business. Only a program written by real estate experts is able to provide such flexibility.

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To gain the most value out of your software investment it is important to continue to train staff and ensure they are able to receive quality, knowledgeable support as quickly as possible.

Implementation services

Creating a streamlined process for our new clients is of the utmost importance. Whether you are moving from another software package or starting from the beginning, Rockend's highly trained team of nationwide Consultants will assist you through this process. Rockend will arrange for your data to be converted and for a Consultant to provide all the necessary assistance in your office to ensure that you are up and running in the quickest possible time with the least amount of disruption. We understand the importance of a successful implementation.

Product training

As property managers and Principals it is important you are able to use all the features available to you. This will save you time and create efficiencies in your business.

Rockend provides a full suite of innovative and focused classroom and on-site training solutions. These solutions are designed for all members of your team from the new property manager all the way through to the experienced bookkeeper and Principal. Our classroom training courses are delivered in our state of the art training centres around Australia by experienced and qualified real estate trainers.

Ongoing support

Our national support team is unparalleled. Our support staff are constantly being trained on the latest features and due to their real estate background, understand your perspective and situation. By utilising the very latest in support technology tools, your satisfaction is ensured. Providing service from 8:30am – 5:30pm (Australian Local Time) Monday to Friday, our experienced team of industry professionals is ready to take hold of your question and answer it as quickly as possible.

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