



## Support Manager – Property Management Solution Leader

Do you have the skills and experience to improve one of the best performing software support teams in Australia? If you do, we want to meet you!

Rockend is the Australian market leader focused on helping customers build their business, grow profits, automate mundane tasks and continually deliver the best experience for their customers.

We are a fast growing business and seek only the best people who can deliver the best possible client service experience to our 3500 clients.

To be considered for this key role you must meet the following criteria:

- 5+ years in the property management/real estate industry
- 5+ years as a team leader/manager with direct responsibility for hiring, mentoring, coaching and developing people
- Planning experience encompassing the business, the team and individual rosters
- A real passion for customers and helping them solve daily problems
- Experience in implementing new ideas and leading innovation discussions
- Excellent verbal and written communication skills
- Hold Australian citizenship or permanent residence

You are someone who truly enjoys working hard as an individual and as a team leader. You are looking for a role where you can make a real difference.

The role is based at our head office in St Leonards and if you need more information on Rockend continue to explore our website before sending your resume.

Please email Steven Brett on [steven.brett@rockend.com.au](mailto:steven.brett@rockend.com.au) Ref: DC090410

